



ALS Newcastle Laboratory Christmas and New Year Period 2017/2018

Dear Client,

On behalf of the ALS Newcastle team, we would like to wish you and your family a safe and happy Festive Season. We thank you for your support this year and look forward to working with you in 2018.

MANAGING PROJECTS OVER THE CHRISTMAS/NEW YEAR PERIOD:

ALS Newcastle laboratory will be open during the Christmas/New Year period except for the mandated public holidays and weekends. ALS would like to gain a better understanding of any projects that may need particular attention over the Christmas and New Year period. This will help to ensure the laboratory and client services operations are adequately resourced to assist you in achieving desired outcomes.

Key Times and Dates

Data for samples received by Thursday, 14th December can be reported by Friday, 22nd December

MON	TUE	WED	THU	FRI	SAT	SUN	
18	19	20	21	22 Submit by 1.30pm	23	24	
25	26	27	28	29	30	31	
Public Holiday	Public Holiday	Open - 9am-4pm Samples for Sydney by 1:30pm					
1	2	3	4	5	6	7	
Public Holiday	Open - 9am-4pm Samples for Sydney by 1:30pm						

- Samples submitted by **1:30pm**; laboratory open normal hours (8am to 5:30pm)
- Newcastle laboratory open normal hours (8am to 5:30pm)
- Newcastle laboratory hours **9am to 4pm**; Samples for **Sydney courier** submitted by **1:30pm**

If you need to submit samples outside of these hours please contact us for alternate arrangements. If you are planning site works or submitting samples in the period leading up to Christmas or in the Christmas/New Year period please contact your Client Manager or local Environmental Service Representative to discuss your project timelines and required service delivery.

Note: *Special consideration should be given to analytical holding times. Also, extra care should be taken to ensure that all COCs are clear and accurate and do not require clarification, especially if samples are submitted just before you go on holiday.*

Right Solutions • Right Partner

Submitting samples in January can offer added benefits:

- Rapid turnaround time available**
- Results completed whilst you are on leave**
- Key projects can be performed in January, due to certain sites having improved access during partial operational closures

Brisbane • Sydney • Melbourne (Springvale) • Perth • Newcastle • Roma • Darwin • Adelaide • Townsville • Mackay • Gladstone • Wollongong Nowra • Mudgee • Chinchilla • Emerald Water Resources Group: Canberra • Bendigo • Geelong • Melbourne (Scoresby) • Wangaratta • Traralgon

Visit alsglobal.com

Subscribe to EnviroMail

Follow Us on LinkedIn