



ALS Springvale (Melbourne) Laboratory Christmas and New Year Period 2017/2018

Dear Client,

On behalf of the ALS Springvale team, we would like to wish you and your family a safe and happy Festive Season. We thank you for your custom over yet another challenging year and look forward to working with you in 2018.

MANAGING PROJECTS OVER THE CHRISTMAS/NEW YEAR PERIOD:

ALS Springvale laboratory will be open during the Christmas/New Year period except for the mandated public holidays and weekends. ALS would like to gain a better understanding of any projects that may need particular attention over the Christmas and New Year period. This will help to ensure the laboratory and client services operations are adequately resourced to assist you in achieving desired outcomes.

Key Times and Dates

Data for samples received by Thursday, 14th December
can be reported by Friday, 22nd December

MON	TUE	WED	THU	FRI	SAT	SUN	
18	19	20 Submit by 12pm	21	22 Open until 12pm	23	24	
25	26	27	28	29	30	31	
Public Holiday	Public Holiday	Springvale open 8am - 5pm					
1	2	3	4	5	6	7	
Public Holiday	Springvale open 8am - 5pm						

BY 12PM: Springvale samples submitted from interstate & those via the Adelaide shop-front

Springvale laboratory open 8am - 5pm

Springvale laboratory open until 12pm

If you are planning site works or submitting samples in the period leading up to Christmas or in the Christmas/New Year period please contact your Client Manager or Bronwyn Sheen on (03) 8549 9636 within the next two weeks to discuss your project timelines and required service delivery.

Note: Special consideration should be given to analytical holding times, particularly water samples for semi-volatile analysis. Also, extra care should be taken to ensure that all COCs are clear and accurate and do not require clarification, especially if samples are submitted just before you go on holiday.

Right Solutions • Right Partner

Submitting samples in January can offer added benefits:

Rapid turnaround time available
Results completed whilst you are on leave

Key projects can be performed in January, due to certain sites having improved access during partial operational closures

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